

Available to use on your phone now!▲

Call Forward **Immediate**

What is it?

You can forward all incoming calls immediately to most numbers in Australia (e.g. when you go out, you may want to forward your home or office number to your mobile phone).

How do I use it?

To forward all incoming calls immediately

 * 2 1 Phone Number # 

To turn Call Forward Immediate off for all incoming calls

 # 2 1 # 

Touchfone 400

If you have a Telstra Touchfone 400 phone with feature buttons:

To forward all incoming calls immediately

Call Fwd Phone Number Call Fwd

To turn Call Forward Immediate off for all incoming calls

Cancel Call Fwd

To check if Call Forward Immediate is on or off

 * # 2 1 #  

Anything else I need to know?

Call Forward Immediate overrides all other HomeLine Features except Call Forward Selected Callers. Calls may not be forwarded to some numbers (e.g. international numbers and 000).

Hint

You can forward all your incoming calls to your mobile or another fixed phone whilst you are on the Internet.

▲ Applicable usage charge applies and normal call charges apply if you return the call.

∞ Applicable call costs apply for forwarded calls

Call Forward **No Answer**

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What is it?

When your phone is not answered, calls can be forwarded to most numbers in Australia.

How do I use it?

To forward all incoming calls when there is no answer

 * 6 1 Phone Number # 

To set the destination and 'time in seconds' before the call is forwarded

 * 6 1 Phone Number * Time in seconds # 

To turn Call Forward No Answer off

 # 6 1 # 

To check if Call Forward No Answer is on or off

 * # 6 1 #  

Anything else I need to know?

Default is 20 seconds (approximately seven rings). Can be set from 5 to 60 seconds. Calls may not be forwarded to some numbers (e.g. international numbers and 000).

Call Forward **Busy**

Available to use on your phone now![∞]

What is it?

When your phone is 'busy', calls can be forwarded to most numbers in Australia.

How do I use it?

To forward all incoming calls on busy

 * 2 4 Phone Number # 

To turn Call Forward Busy off

 # 2 4 # 

To check if Call Forward Busy is on or off

 * # 2 4 #  

Anything else I need to know?

Calls may not be forwarded to some numbers (e.g. international numbers and 000).

Call Forward Selected Callers[▪]

What is it?

If you only want selected callers (e.g. family, friends or customers) to be forwarded to another number, Call Forward Selected Callers allows you to set-up a 'selected caller list' containing up to 15 numbers.

To connect this service call Telstra on 13 2200.

How do I use it?

To turn Call Forward Selected Callers on



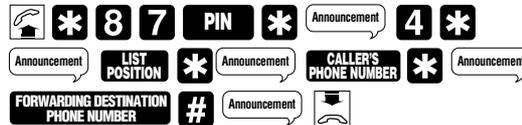
To turn Call Forward Selected Callers off



To check if Call Forward Selected Callers is on or off



To set-up an entry in your 'Selected Callers List'



To check what number is in a particular position in your 'Selected Callers List'



To remove a number from your 'Selected Callers List'



To remove all numbers from your 'Selected Callers List'



Anything else I need to know?

Call Forward Selected Callers overrides all other Call Forwards.

Calls may not be forwarded to some numbers (e.g. international numbers and 000).

▪ Applicable call costs apply for forwarded calls. Monthly charges apply.

Call Forward **Set The Time**

What is it?

Call Forward Set The Time allows you to forward calls to most numbers in Australia during your specified time periods by creating a 'Time Period List' with up to 15 different time periods (days and times).

To connect this service call Telstra on 13 2200.

How do I use it?

To turn Call Forward Set The Time on



To turn Call Forward Set The Time off



To check if Call Forward Set The Time is on or off



To create or modify your 'Time Period List'



The day numbers are

Monday: **1** Tuesday: **2** Wednesday: **3**
 Thursday: **4** Friday: **5** Saturday: **6**
 Sunday: **7**

The time for start and finish must be in 24 hour mode, i.e. 9.30am = 0930, 7.15pm = 1915, etc.

To remove a setting from your 'Time Period List'



To remove all numbers from your 'Time Period List'



To check which destination number and time is in one of your 'Time Period List' entries



Anything else I need to know?

Call Forward Set The Time overrides Call Forward Busy and No Answer.

Calls may not be forwarded to some numbers (e.g. international numbers and 000).